

# Free Shipping From Univair

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Univair will pay shipping costs on orders that meet the qualifications outlined below. Customer must choose the "Free Shipping" option during checkout; all other options will be billed to the customer and cannot be refunded after the order ships.

## Free Ground Shipping on Orders Over \$300

Univair will prepay ground shipping charges on orders that meet the following qualifications:

- Product total must equal \$300.00 or more of qualifying products (see table below)
- Ship to address in the lower 48 contiguous United States
- Orders shipped to an address in Alaska must fit into one [USPS Flat Rate Box](#) (maximum 12 x 12 x 5" box), and cannot exceed 70 lbs. weight
- **Will ship via Ground service only - Univair chooses the carrier (FedEx or UPS)**
- Complete or partial orders over the \$300.00 threshold will receive free Ground shipping; backorder items will be shipped at customer's expense
- Large and/or bulky items will be shipped via Freight if it is cheaper than the above mentioned Ground services

### What's Excluded

**The following conditions may disqualify all or part of your order from the Free Ground Shipping promotion:**

- Shipments to international addresses, Hawaii, and P.O. Boxes do not qualify
- Orders to Alaska that don't fit into a single USPS Flat Rate Box and/or are heavier than 70 lbs. do not qualify
- Backorder items from partial orders will be shipped at customer's expense
- Products excluded from free shipping include aircraft frames, wings, tail sections, and top decks. The *Product Exclusions* table below explains which products are included/excluded in the free shipping promotion.
- **Premium delivery services (Next Day, 2 Day, 3 Day, Express Mail, etc.) will be paid in full by customer**
- Additional shipping and handling fees, when applicable, will be added to the order and paid by customer ( [see this article](#) )
- Free shipping promotion cannot be combined with any other discounts
- Distributor/dealer accounts do not qualify for free shipping

**Canceling or returning items, combining or splitting orders, or changing your shipping address, delivery speed or carrier might affect your order's free shipping eligibility.**

## Free Motor Freight Shipping on Orders Over \$3,000

Univair will prepay the shipping charges for large orders that must be shipped via motor freight if they meet the following qualifications:

- Product total must equal \$3,000.00 or more of qualifying products (see table below)

- Ship to address in the lower 48 contiguous United States
- Complete or partial orders over the \$3,000.00 threshold will receive free freight shipping; backorder items will be shipped at customer's expense
- Order ships via truck freight or cheapest method as determined by Univair

### What's Excluded

**The following conditions may disqualify all or part of your order from the Free Motor Freight promotion:**

- Shipments to international addresses, Alaska, Hawaii, and P.O. Boxes do not qualify
- Backorder items from partial orders will be shipped at customer's expense
- Products excluded from free freight include aircraft frames, wings, tail sections, and top decks. The *Product Exclusions* table below explains which products are included/excluded in the free shipping promotion.
- Additional shipping and handling fees (such as crate fees), when applicable, will be added to the order and paid by customer ([see this article](#))
- Free shipping promotion cannot be combined with any other discounts
- Distributor/dealer accounts do not qualify

**Canceling or returning items, combining or splitting orders, or changing your shipping address, delivery speed or carrier might affect your order's free shipping eligibility.**

## Product Exclusions

The table below shows which products are included and excluded from the free shipping promotions. **Crate Fees, Oversize Fees** and **other add-on fees** are paid by the customer. See [Additional Shipping and Handling Fees](#) for a comprehensive list of add-on fees.

**Products inclusions/exclusions shown below were correct at the time this article was published but are subject to change at any time without notice.**

Product	Free Ground Shipping	Free Motor Freight
All products not listed below	INCLUDED	INCLUDED
Ailerons	EXCLUDED	INCLUDED +Crate Fee*
Batteries, Battery Acid	EXCLUDED	INCLUDED
Cowling that requires a crate	EXCLUDED	INCLUDED +Crate Fee*
Cowling that does not require a crate	INCLUDED +Oversize Fee*	INCLUDED

Product	Free Ground Shipping	Free Motor Freight
Engine Mounts - Piper, Luscombe, Cessna 120/140, Taylorcraft, Aeronca and Stinson	INCLUDED +Oversize Fee*	INCLUDED
Engine Mounts - Ercoupe and Cessna (excluding 120/140) - due to their size these mounts can only be shipped via freight	EXCLUDED	INCLUDED
False Spars	INCLUDED +Oversize Fee*	INCLUDED
Fuselages, Frames	EXCLUDED	EXCLUDED
Hazardous Materials (paint, dope, cleaners, etc.)	EXCLUDED	INCLUDED
Hazmat 55 gallon drums	EXCLUDED	INCLUDED +Drum Fee*
Landing Gear	INCLUDED +Oversize Fee*	INCLUDED
Leading Edges	INCLUDED +Oversize Fee*	INCLUDED
Long Repair Sections	EXCLUDED	EXCLUDED
Plexiglas, Acrylic Sheets	EXCLUDED	INCLUDED +Crate Fee*
Ribs over 2 feet in length	INCLUDED +Oversize Fee*	INCLUDED
Ribs under 2 feet in length	INCLUDED	INCLUDED
Rolled Skins	EXCLUDED	INCLUDED +Crate Fee*
Sheet Metal	EXCLUDED	INCLUDED +Crate Fee*
Short Repair Sections	EXCLUDED	EXCLUDED
Spars	EXCLUDED	INCLUDED +Crate Fee*
Tail Surfaces	EXCLUDED	INCLUDED +Crate Fee*

Product	Free Ground Shipping	Free Motor Freight
Top Decks	EXCLUDED	EXCLUDED
Trailing Edges	INCLUDED +Oversize Fee*	INCLUDED
Tubing over 4 feet in length	EXCLUDED	INCLUDED
Tubing under 4 feet in length	EXCLUDED	INCLUDED
Vee Struts	EXCLUDED	INCLUDED +Crate Fee*
Large Windows, Skylights	INCLUDED +Oversize Fee*	INCLUDED
Windshields	EXCLUDED	INCLUDED
Wing Tip Bows	EXCLUDED	INCLUDED

*\*These costs are added to the free shipping and paid by customer, see explanation below*

## Why Didn't I Qualify for Free Shipping?

If you meet the minimum order threshold but don't see any free shipping options during checkout, here are some probable causes:

### Oversize Fees or Crating Charges Were Added to Your Order

- Some products have oversize fees, crate charges, or other special shipping costs associated with them. If one or more of these items are in your shopping cart, you may still qualify for free shipping if you meet the minimum order threshold, but the quote from our website will add the additional shipping and/or handling fees to the free shipping total. So instead of seeing \$0.00 as your free shipping price, you will see a dollar amount equivalent to the add-on fees. **You are not paying the shipping costs, just the add-on fees.** See [Additional Shipping and Handling Fees](#) for a comprehensive list of add-on fees.

### Some Products Do Not Qualify for Free Shipping

- Some products are excluded from the free shipping promotion. If one of these products is in your cart, you will not see the free shipping option during checkout. See the Product Exclusions table above for a list of products that are excluded from the free shipping promotion.
- Items that can only be shipped by freight are excluded from **Free Ground Shipping**, but will qualify for **Free Motor Freight Shipping** if you meet the minimum \$3,000 order threshold and all other requirements noted above.

### Your Shipping Address Does Not Qualify

- Free shipping (both Ground or Freight) is not offered to international addresses, Hawaii or P.O. Boxes.
- Alaska addresses can receive **Free Ground Shipping** only if the order fits into a single USPS Flat Rate Box (12"x12"x5"), does not exceed 70 lbs, and meets the \$300.00 minimum on qualifying products. Alaska addresses do not qualify for **Free Motor Freight Shipping**.

#### Net 30 Accounts and Dealer Discounts

- Net 30 accounts do not qualify for free shipping.
- Customers who receive any kind of discount do not qualify for free shipping.

## Returning Item(s) That Received Free Shipping

Returning items that were shipped for free may result in you being charged for the original shipping costs. For more details, please see our [Returns and Refunds Policy](#).

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