

# Can You Ship My Order Through the Postal Service?

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In an attempt to offer better package tracking and delivery, Univair no longer uses the United States Postal Service (USPS) due to the unusually high number of lost and delayed shipments we experienced with them. The shipping quotes on our website are for FedEx and UPS only.

However, to help you save shipping costs on small packages we may ship your order through the USPS, provided it meets the following conditions:

- **The order value must be under \$250.00.** Orders of higher value will be sent via FedEx or UPS only, no exceptions.
- **You must make the request at the time your order is placed.** If you don't request shipping via USPS, we will send it via FedEx or UPS, our choice.
- **Insurance** will be added at your expense on services that don't already include it.
- A **tracking number** will be added at your expense on services that don't already include it.

Additionally, **you accept all responsibility for lost, delayed, damaged, or stolen packages.** If this happens, you will have to file your own claim with the Post Office — Univair will not file the claim for you. For more information on the claims process, visit the USPS website or call your local Post Office.

**Univair does not offer full or partial refunds on shipping costs for any packages shipped through the U.S. Postal Service for any reason. Use at your own risk.**

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