

How do I check my order status?

Last Modified on 12/10/2021 10:26 am MST

For Orders Placed Through the Univair Website

Note that only orders placed through our website will show in your web account. Orders placed by phone, fax, email or mail will not appear here - you will need to contact the Univair sales department for a status update.

1. Log into your account on the website and then select "View Order Status" from the menu:

MY ACCOUNT

Only orders placed through our website will be shown in your account. For information on orders placed through the phone, fax, or email, please contact our sales department during regular business hours.

VIEW MESSAGES

Use this message center to communicate with the Univair sales department about your order. When a message is sent regarding one of your orders, you will receive an email notification.

VIEW ORDER STATUS

See the status of every online order you've placed at www.univair.com, including shipping status and tracking number.

COMPLETED

See all completed orders you've placed online at www.univair.com. You can also print invoices from this page.

YOUR ADDRESS BOOK

Add, edit and remove shipping and billing destinations from your address book.

WISH LISTS

Add, edit and remove wish lists, see items in your wish lists and optionally add each item to your shopping cart for purchase.

YOUR ACCOUNT DETAILS

Update your contact details, email address and/or change your password.

2. Scroll down to your order number. The status will be shown under the order number:

ORDER #39857

Order #39857

Order Date: 6th Mar 2018

[View Order Details](#) | [Reorder](#)

This order is marked as **Shipped**

Your Order Contains:

- 10 x 415-33115 ERCOUPE SHOCK PAD

For Orders Placed by Mail, Phone, Fax or Email

Please contact your Univair salesperson by calling 1-888-433-5433 during regular business hours or by using our [contact form](#).
