# **Delivery Methods**

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Univair offers several ways for you to receive your order. We ship worldwide using several different carriers.

All orders are shipped Free On Board (FOB) Origin from Aurora, Colorado, USA. That means product ownership and risk of loss passes to you as soon as it is loaded onto a delivery vehicle at our facility.

#### In-Store Pick Up

Customers can pick up their orders for free at our Aurora, Colorado facility by appointment only. Please call your sales representative at 303-375-8882 to schedule a pick up time during our regular business hours (Monday-Friday, 7:30am to 4:30pm).

## Federal Express and United Parcel Service

Both FedEx and UPS are available from Aurora, Colorado for the entire United States and over 200 countries and territories worldwide.





We offer Standard, 3-Day, 2-Day, and Next Day delivery services for customers in the United States. Some shipping services may not be available depending on the product(s) being purchased and/or your shipping address. At this time, Univair does not offer expedited shipping options to customers outside of the United States.

Note that FedEx and UPS do not guarantee delivery times on any shipping services except Next Day delivery. Because there is no guarantee from the carriers, Univair will not refund shipping charges on these services if your package does not arrive in the expected time frame. Use these services at your own risk.

More information on FedEx/UPS transit times and costs can be found here.

#### **Motor Freight**

Extremely large aircraft parts and 55 gallon drums of hazardous materials can only be shipped via a freight company. If you have an item in your shopping cart that can only be shipped via freight, then this will be the only option available to you during checkout. Shipments will be sent **freight prepaid** when possible.

Motor freight companies do not distribute their rate information, so the freight paid by you is the actual cost. If we receive a bulk rate from a particular carrier, we pass the savings on to you.

More information on freight transit times and costs can be found here.

## Air Freight

Air freight shipments are delivered to the airport nearest to you, and you are responsible for picking up the shipment at the airport. Shipments will be sent **freight prepaid** when possible.

### **Postal Service**

At this time, we are not using the United States Postal Service for delivery unless specifically requested by the customer. See the article Can you ship my order through the Postal Service? for more details.