

Backordered, Out-of-stock and Special Order Items

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We do not guarantee that all items for sale through our website, catalog or advertising are in stock at all times. If you order an item and we do not have the stock to fulfill your order, you will be notified by a Univair salesperson. Our sales staff will provide expected delivery times based on the best information available to us.

- Parts we manufacture in-house can usually be replenished within 10 to 14 business days, with the exception of built-to-order products (see details below).
- Products we purchase from other companies also have a 10 to 14 day turnaround, although currently some suppliers are taking longer due to production backlogs.

Built-to-Order

Built-to-order products, such as airframes and wings, take an average of 6-8 weeks to manufacture and prepare for shipping. We do not stock these items due to their large size and low sales volume, so if you order one please allow about a 2 month production time before it ships.

Out-of-Stock/Backorders

If your order contains items that are not currently in stock, you have the following options:

- Ship the in-stock items now, backorder the out-of-stock items and ship them when they become available. Note that you will be required to pay the shipping charges on the additional shipments.
- Ship the in-stock items now, and cancel the out-of-stock items.
- Cancel the entire order.

Note that backordered items are subject to price increases (the final price may differ than what is published in our catalog, website, or advertisements). Univair reserves the right to charge you the current price of the item at the time the order is shipped, not the price at the time the order was placed.

Contact your salesperson to discuss your options.

Special Order Items

Some items we don't keep in stock due to their low sales volume. Depending on the manufacturers' shipping policies, some special order items can be drop-shipped to you directly from the manufacturer, while others will be shipped to Univair and then we re-ship it to you. This can result in a long turnaround time for delivery.

Some special order items require a non-refundable deposit before we will order the part for you.

Note that special order items are subject to price increases (the final price may differ than what is published in our catalog, website, or advertisements). Univair reserves the right to charge you the current price of the item at the time the order is shipped, not the price at the time the order was placed.

Your salesperson will contact you if your order contains a special order item to discuss your options and provide an estimated delivery time.

