

We do not guarantee that all items for sale through our website, catalog or advertising are in stock at all times.

Univair carries over 18,000 parts in our inventory, with about 3,000 of those items being sold in such large volumes (our top sellers) that stock levels turnover almost monthly. With an inventory this large, shortages and out-of-stock issues are bound to happen.

Some parts we do not keep in stock because of their low sales volume. These parts are either manufactured by Univair or ordered from our supplier only after a customer purchases it. See the *Special Order Items* and *Built-to-Order* sections below for details on lead times.

If you want to know if a part is in stock before ordering, please call our sales department during regular business hours or email your assigned salesperson.

Quick Links:

- [Pricing Policy](#)
- [Lead Times Explained](#)
- [Backorders \(Out of Stock Items\)](#)
- [Built-to-Order](#)
- [Special Order Items](#)
- [Shipping Policy](#)

Pricing Policy

Product prices published in our website, catalog, price lists, advertisements or other marketing materials may not be current and are subject to change without notice. If the current price of an item is higher than the published price, we reserve the right to charge you the higher price at the time your payment is captured. More information can be found in our [Terms and Conditions](#).

Lead Times Explained

"Lead time" is defined as the total amount of time it takes from when you place an order until the item is delivered to you. This time frame includes the time needed for order processing, sourcing, procurement, manufacturing, and shipping. Lead times shown below and in our website, catalogs and advertisements are estimates only and are not guaranteed. Lead times may be shorter or longer depending on the items ordered.

Backorders (Out of Stock Items)

LEAD TIMES

Univair manufactured parts	4 to 6 weeks on average
Parts from outside vendors	2 to 4 weeks on average, but can take up to 8 months or longer from certain vendors

If your order contains items that are not currently in stock, you have the following options:

- Ship the available items now, backorder the out of stock items and ship them when they become available. Note that you will be required to pay the shipping charges on the additional shipments.
- Ship the available items now, and cancel the out of stock items.
- Cancel the entire order.

Backordered products are subject to price increases at the time your order ships. See our pricing policy above and in our [Terms and Conditions](#).

Built-to-Order

LEAD TIME: 12 weeks minimum

Univair built-to-order products, such as airframes and wing kits, take a minimum of 8 weeks to manufacture before we can ship them. We do not stock these items due to their large size and low sales volume, so if you order one please expect a minimum of 12 weeks to receive it.

Built-to-order products are subject to price increases at the time your order ships. See our pricing policy above and in our [Terms and Conditions](#).

Special Order Items

LEAD TIME: 4 weeks on average, but may take longer

Some vendor items we don't keep in stock due to their low sales volume. Depending on the vendor's shipping policies, some special order items can be drop shipped directly to you from the vendor, while others will only ship their products to Univair, and then we will reship it to you from our Aurora location. This can result in a long turnaround time before you receive your order. Expect a minimum of 4 weeks for delivery for special order items.

Special Order products are subject to price increases at the time your order ships. See our pricing policy above and in our [Terms and Conditions](#).

Shipping Policy

Our lead times are estimates only; some orders may take longer to deliver. Univair will not reduce or refund shipping costs if your order arrives later than expected. Please see our [Terms and Conditions](#) for further details on our shipping policy.

