

# When Will My Order Ship?

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**Univair strives to ship in-stock items within 7 business days of receiving your order. Out-of-stock, backordered and special order items will take considerably longer (see table below).**

Our 7-day order processing time includes order verification, payment processing, picking and packing items, and preparing shipping labels. Our order processing time does NOT include:

- The day you place your order with Univair
- Any day that Univair is closed (weekends, federal holidays, severe weather closures)
- Shipping transit times

## Some things to remember:

- Depending on the volume of orders we receive, it may take longer than 7 days before your order ships.
- Orders placed late in the week may not begin processing until the following week.
- Orders placed outside our normal operating hours will start processing on the next business day we are open.
- Out-of-stock, backorder and special order items increase the lead time; see table below for estimates.
- If you use a payment method other than a debit or credit card, we will not ship your order until funds have been deposited into our account.
- **Order processing time is IN ADDITION TO the shipping speed you select at checkout.** Customers who choose an expedited shipping method (Next Day, 2-Day or 3-Day delivery) will be prioritized over orders using Standard shipping, however this does not guarantee that your order will leave our warehouse any faster.
- For expedited delivery services, please note that FedEx and UPS only count "business days" (Monday through Friday) in their transit times. For example, if an order ships via 3-Day delivery on a Thursday and is delivered on the following Tuesday (5 days later), they consider it "on time" since they don't count Saturday and Sunday in their transit times.
- **"Business Days" defined:** Univair processes orders Monday through Friday, from 7:30 am to 4:30 pm. We do not process orders overnight, on weekends, or U.S. federal holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day). If a federal holiday falls on a weekend, Univair will be closed either the Friday before or the Monday after.

## These conditions will add to the processing time:

Condition	Notes	Estimated Lead Time*
Build-To-Order Parts	Non-stock items that are built as needed, such as airframes and wing kits.	<b>Additional 8 weeks minimum*</b>
Special Order Items	Non-stock items that are ordered from our suppliers as needed.	<b>Additional 2 to 4 weeks*</b>

Out-of-Stock or Backorder Items	Parts manufactured in-house at Univair	<b>Additional 4 to 6 weeks*</b>
	Parts ordered from our suppliers	<b>Additional 2 to 4 weeks*</b>
Wood Crates Used for Shipping By Motor or Air Freight	For U.S. Orders	<b>Additional 1 to 2 business days*</b>
	For International Orders	<b>Additional 7 to 10 business days*</b>
8130-3 Documentation	Export documentation for international customers.	<b>Additional 1 to 2 business days*</b>
Paying by Check, Money Order, or Wire Transfer	Your order will not ship until payment clears our bank and funds have been deposited to our account.	<b>Lead times vary depending on payment method, dollar amount, bank processing times, and other factors out of Univair's control. Please contact our sales department if you need an estimated time frame.</b>

*\*These times are estimates only and are not guaranteed. Lead times may be shorter or longer depending on the order.*