

When will my order ship?

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Orders containing in-stock items ship from our warehouse an average of 3 to 7 business days after you place your order. Non-stock items will take considerably longer (see table below).

Our order process involves tasks like verifying payment, checking inventory, picking and packing items, and preparing the order for shipment. **Depending on our sales volume, processing time may be longer than 7 days before it ships.**

Our internal processing time:

- Does NOT include the day you place your order with Univair
- Does NOT include any day that Univair is closed (such as Saturdays and Sundays, federal holidays, and severe weather closures)
- Does NOT include lead times for non-stock items (see table below)
- Does NOT include shipping transit times

Some things to remember:

- Depending on the volume of orders we receive, it may take longer than 7 days before your order ships.
- Orders placed late in the week may not begin processing until the following week.
- **Order processing time is IN ADDITION TO the shipping speed you select at checkout.** Customers who choose an expedited shipping method (Next Day, 2-Day or 3-Day delivery) will be prioritized over orders using Standard shipping, however this does not guarantee that your order will leave our warehouse any faster.
- For expedited delivery services, please note that FedEx and UPS only count "business days" (Monday through Friday) in their transit times. For example, if an order ships via 3-Day delivery on a Thursday and is delivered on the following Tuesday (5 days later), they consider it "on time" since they don't count Saturday and Sunday in their transit times.
- Orders placed outside our normal operating hours (see below) will start processing on the next business day we are open.
- **"Business Days" defined:** Univair processes orders Monday through Friday, from 7:30 am to 4:30 pm. We do not process orders overnight, on weekends, or U.S. federal holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day). If a federal holiday falls on a weekend, Univair will be closed either the Friday before or the Monday after.

These conditions will add to the processing time:

Condition	Notes	Lead Time*
Build-To-Order Parts	Non-stock items that are built as needed, such as airframes and wing kits.	Additional 8 weeks minimum*

Special Order Items	Non-stock items that are ordered from our suppliers as needed.	Additional 2 to 4 weeks*
Out-of-Stock or Backorder Items	Parts manufactured in-house at Univair	Additional 4 to 6 weeks*
	Parts ordered from our suppliers	Additional 2 to 4 weeks*
Wood Crates used for shipping by Motor or Air Freight	For U.S. Orders	Additional 1 to 2 business days*
	For International Orders	Additional 7 to 10 business days*
8130-3 Documentation	Export documentation for international customers.	Additional 1 to 2 business days*

**These times are estimates only and are not guaranteed. Lead times may be shorter or longer depending on the order.*