

When Will My Order Ship?

Last Modified on 07/18/2025 11:41 am MDT

Orders containing in-stock items ship from our warehouse an average of 3 to 7 business days after you place your order. Non-stock items will take considerably longer (see table below).

Our order processing time (aka handling time) involves tasks such as order verification, inventory checks, picking, packing, and preparing the order for shipping, and payment processing. **Depending on our sales volume, processing time may be longer than 7 days before it ships.**

Our order handling time does NOT include:

- The day you place your order with Univair
- Any day that Univair is closed (Saturdays, Sundays, federal holidays, and severe weather closures)
- Lead times for non-stock items (see table below)
- Shipping transit times

Some things to remember:

- Depending on the volume of orders we receive, it may take longer than 7 days before your order ships.
- Orders placed late in the week may not begin processing until the following week.
- **Order processing time is IN ADDITION TO the shipping speed you select at checkout.** Customers who choose an expedited shipping method (Next Day, 2-Day or 3-Day delivery) will be prioritized over orders using Standard shipping, however this does not guarantee that your order will leave our warehouse any faster.
- For expedited delivery services, please note that FedEx and UPS only count "business days" (Monday through Friday) in their transit times. For example, if an order ships via 3-Day delivery on a Thursday and is delivered on the following Tuesday (5 days later), they consider it "on time" since they don't count Saturday and Sunday in their transit times.
- Orders placed outside our normal operating hours (see below) will start processing on the next business day we are open.
- Payment methods other than debit/credit cards will delay shipping, as we will not ship your order until funds have cleared our bank and been deposited into our account (excluding Net 30 Accounts).
- **"Business Days" defined:** Univair processes orders Monday through Friday, from 7:30 am to 4:30 pm. We do not process orders overnight, on weekends, or U.S. federal holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day). If a federal holiday falls on a weekend, Univair will be closed either the Friday before or the Monday after.

These conditions will add to the processing time:

Condition	Notes	Lead Time*
Build-To-Order Parts	Non-stock items that are built as needed, such as airframes and wing kits.	Additional 8 weeks minimum*

Special Order Items	Non-stock items that are ordered from our suppliers as needed.	Additional 2 to 4 weeks*
Out-of-Stock or Backorder Items	Parts manufactured in-house at Univair	Additional 4 to 6 weeks*
	Parts ordered from our suppliers	Additional 2 to 4 weeks*
Wood Crates Used for Shipping By Motor or Air Freight	For U.S. Orders	Additional 1 to 2 business days*
	For International Orders	Additional 7 to 10 business days*
8130-3 Documentation	Export documentation for international customers.	Additional 1 to 2 business days*
Paying by Check, Money Order, or Wire Transfer	Your order will not ship until payment clears our bank and funds have been deposited to our account.	Lead times vary depending on payment method, dollar amount, bank processing times, etc. Please contact our sales department if you need an estimated time frame.

**These times are estimates only and are not guaranteed. Lead times may be shorter or longer depending on the order.*