

Univair Privacy Policy

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We respect your privacy. Univair does not give or sell our customer information to outside organizations. Below are the ways in which Univair collects and uses your personal information.

Customer and Guest Accounts

Personal and financial information provided to us during the checkout process is used only for payment processing and order fulfillment.

Customers who create an account on our website can store their address and payment information for faster checkout. The information collected when creating an account includes your name, billing and shipping addresses, email, and phone number. Payment information includes credit card numbers, expiration dates and CVV codes.

We no longer allow guest checkout on our website. All customers are required to create an account prior to making their first purchase.

Payment Information

Due to our compliance with PCI Security Standards, credit card and PayPal information is NOT stored on our website servers, but instead is stored with our payment processor (PayPal). If you choose not to save your credit card information with your account, you will need to resubmit payment information every time you place an order through our website.

Transactional Emails

By using our website (www.univair.com) you agree to receive transactional email notifications from Univair. Transactional emails include order confirmations (receipts), order status updates, abandoned cart notices, shipping confirmations, and any other communications that are necessary to our business operations. When checking out, please make sure to use a valid email address to receive these communications.

The Univair website utilizes an Abandoned Shopping Cart function, which will store items in your shopping cart for up to 30 days, or until you complete the checkout process. You may receive email notices reminding you that the items in your cart are still available for purchase. After 30 days of inactivity, your cart is automatically emptied and you will not receive any more notifications until you start a new cart. You may unsubscribe from these email notifications at any time by clicking on the UNSUBSCRIBE link at the bottom of any email.

Email Marketing

Customers may occasionally be contacted by Univair via email regarding special sales and promotions, upcoming events, and other information we think you might find pertinent. You can unsubscribe at any time by clicking on the UNSUBSCRIBE link in the bottom of any email. We do not share our subscription list with anyone.

Direct Mail Marketing

Univair utilizes direct mail marketing campaigns using mailing lists compiled from our own customer database as well as mailing lists obtained from outside sources such as the Federal Aviation Administration. Personal information used in these campaigns is limited to your name, mailing address and aircraft make/model. We do not sell or share our mailing lists with anyone.

Cookies

Cookies are used for website functionality only and do not collect any personally identifiable information, nor do they track your web browsing habits outside of our websites (www.univair.com, help.univair.com and resources.univair.com). Please make sure your browser preferences are set to allow cookies from our websites, otherwise the shopping cart and checkout functions will not work properly.
