

# Shipping Error During Checkout

Last Modified on 08/07/2025 1:10 pm MDT

If you see the following error message while checking out, either you have not met our \$10.00 minimum requirement order or there is at least one product in your cart that cannot be shipped to your address.

A shipping quote cannot be displayed for one of the following reasons: A) Univair has a \$10.00 minimum order. B) Some products cannot be shipped to Alaska, Hawaii, PO Boxes or Internationally. Please correct the issue to continue, or call 1-888-433-5433 for help.

## Minimum Order Requirement

Univair has a \$10.00 minimum order. Shipping quotes will not be displayed until you have at least \$10.00 worth of products in your cart.

## Delivery to P.O. Boxes

Certain products and delivery methods cannot be used with P.O. Boxes. A physical address is required for:

- Hazardous materials (hazmat)
- Oversize products
- Wood shipping crates
- Orders shipped via freight (motor, air, ocean)

If ordering any of the above items, change your delivery address to a physical building to complete your purchase.

## Hazardous Materials (Hazmat)

We do not ship hazmat items to Alaska, Hawaii, international addresses, or post office boxes. If you are shipping to one of these locations, remove all hazmat items from your cart to complete your purchase.

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